Optimize operational efficiency

Achieve maximum productivity
Providing an easy-to-use interface for a long list of Datacard® high-volume card and passport issuance systems, Datacard® Central Issuance System Controller software is an essential element of any card issuance operation. It controls all of the following systems:

- Datacard® MX8100™ Card Issuance System
- Datacard® MX6100™ Card Issuance System
- Datacard® MX2100™ Card Issuance System
- Datacard® MX1100™ Card Issuance System
- Datacard® PB6500™ Passport Issuance System
- Datacard® MPR3800™ GSM Card Issuance System
- Datacard® MXD™ Mailer Card Delivery System

Comprehensive, user-friendly interface
Datacard® Central Issuance System Controller software provides a recognizable user-friendly interface for all Datacard® card and passport issuance systems, making it easy to manage complex operations. Operating card or passport issuance with a single controller drives production efficiency while eliminating the need to maintain, secure and administer multiple controller PCs per system. It also simplifies migration to additional Datacard systems, with no need for administrators or operators to learn a new interface.

Streamline daily operations
By providing access to information about systems and jobs in progress, system controller software improves error analysis and enables faster recovery, both of which help increase productivity. The software is version controlled and updated regularly — and systems can be upgraded easily at any time.

The software streamlines job and card setup, allowing you to share common setups between systems regardless of how the modules are positioned. This allows easier job sharing and load balancing, reducing operational costs. Plus, you can add or remove modules without making system-specific setup changes. The drag-and-drop card design lets you drag card elements from a toolbar and drop them into a card layout for accurate placement.

The “pause and change” feature lets operators replace supplies in the middle of a job, quickly and safely. The controller software supports multiple ways to produce small card batches improving overall system efficiency for small job processing. The software also delivers real-time feedback about system and job status, so operators can make quick decisions before problems arise. Audit trail tracking detects failures and other events, enabling you to identify ways to increase throughput.

Datacard Group
DATACARD® CENTRAL ISSUANCE SYSTEM CONTROLLER SOFTWARE

ACCESS SEGREGATION

Separate operational and administrative tasks strengthen enterprise security

Core software runs in a Windows® operating system environment and individuals can be assigned secure user identities

Network access logs clearly differentiate administrative and operator activities

Datacard® Central Issuance System Controller software provides a single, efficient point of control for multiple Datacard® high-volume card issuance and passport issuance systems.

Designed for your secure environment

With separate functionality for administrators and operators, the System Controller software fully complies with PCI security standards. Distinct functionality lets you mask sensitive customer information and card data from operators without compromising productivity. Administrators can allocate unique access privileges to each operator, knowing network access logs will match each user to specific jobs.

Since operators utilize individual users IDs, the software allows you to track the activity of each user and protect card data at rest and in process. For more information about data security, including recommended settings, please consult the Datacard Group Security Standards Implementation Guide.

Reduce maintenance costs

Software maintenance agreements (SMAs) from Datacard make it easier and more economical to take advantage of regular updates to system controller software. Datacard improves software continuously, so users can expect an average of four upgrades annually.

In addition, Datacard Group offers Microsoft® Windows® operating system patch updates. These patch updates are tested on the controller software for operational compatibility prior to releasing to SMA customers to minimize interruptions. With these patches and upgrades, you will be better equipped to pass rigorous security audits and meet or exceed PCI-DSS security standards. All upgrades and patches are available via secure Internet download for fast, convenient access. Purchased individually, these upgrades may cost far more than the SMA agreement itself.

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