ENTRUST DATACARD
CASE STUDY

CHALLENGE: The Singapore Traffic Police sought an end-to-end solution offering high automation in production and quality assurance to achieve goals of consistent card quality, higher throughput and lower operational cost.

SOLUTION: Secur Solutions Group (SSG) implemented a complete card to envelope solution built around the Entrust Datacard MX2100™ Card Issuance System with automated quality assurance, as well as the MXD and MXI fulfillment systems.

RESULTS: The integrated solution far exceeded expectations, doubling card production while enabling high speed in-line quality assurance. The Traffic Police Division achieved additional efficiencies by outsourcing the entire production process to SSG.

“Entrust Datacard’s integrated MX2100, MXD & MXI card personalization and delivery system has doubled our production capabilities and raised the bar on efficiency and performance. Our client is extremely satisfied with the enhanced service level and customer feedback.”

Tseng Wun Hsiung
CEO, Secur Solutions Group
Singapore

PARTNER PROFILE — SECUR SOLUTIONS GROUP
SSG is a distributor and Enterprise Solutions Provider (ESP) for smart card issuance, identity, security and digital engagement technologies, serving Government, Enterprise and Financial institutions. SSG has earned a strong reputation for domain expertise and delivering exceptional solutions to its clients, over a 30 year long partnership with Entrust Datacard.

CASE STUDY — SINGAPORE DRIVER’S LICENSE

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Implementing the MX2100
The MX2100 deployment was customized to meet very specific goals laid down by the client. Data and process management was streamlined with a range of Entrust Datacard software products. Deep integration with the MX2100 system ensured automated quality assurance and optimized performance. Entrust Datacard’s range of security supplies were also key to delivering protection from environmental and chemical abrasion, enhancing the lifespan and usability of the document.

An End-to-End, Card-to-Envelope Solution
The MX2100 system seamlessly interfaces with the Singapore government’s IT systems. Information is pooled from various sources and prepared for batch production. Finished envelopes are prepared with enhanced levels of security and inventory audits.

Doubling Throughput, Exceeding Expectations
The MX2100 system immediately exceeded the Traffic Police’s expectations, doubling the agency’s card production throughput. Through the efficiencies of automated workflows and the increased performance of the advanced technology, the MX2100 system enables the Traffic Police to personalize, verify and deliver driver’s licenses at a rate of 1,200 cards per hour. This enables the agency to put consistently high-quality licenses in citizens’ hands significantly faster, while lowering overall program costs.

About Entrust Datacard
Entrust Datacard helps government agencies and integrators worldwide implement technologies that empower them to enhance service levels while strengthening security, mitigating risk and controlling costs. The company is engaged in high-profile government identity programs globally for e-passports, national IDs, driver’s licenses and other secure credentials. Implemented in 18 of the 20 largest e-gov programs, Entrust Datacard also has over 400 government projects around the world. Additionally, roughly 165,000 passports, 10 million credentials, and 5 million smart cards are issued daily using Datacard® technologies.