

CASE STUDY: TEXAS DEPARTMENT OF CRIMINAL JUSTICE

CASE STUDY OVERVIEW



KEY POINTS

- The card has magnetic stripe encoding that stores an identifier number and identifies offenders and employees to use the commissary, pharmacy and other programs.

CUSTOMER: The Texas Department of Criminal Justice (TDCJ) employs approximately 40,000 employees and holds about 145,000 offenders in its facilities each year. The department provides image capture, database enrollment, and identification card and mug shot issuance for its offenders. The same system is used to provide identification badges for TDCJ's employees. The image capture, enrollment and card issuance is done at 39 sites throughout the state of Texas.

CHALLENGE: Present TDCJ with a proposal to create and produce digitally printed color employee and offender identification cards, and black and white mug shots of offenders from central and instant issuance locations. The proposal included employee and offender enrollment in a central database. Each identification card includes a photo and personal data and a custom holographic overlay. The offender identification cards store an identifier number on the magnetic stripe to identify the offender for use in the prison commissary, pharmacy and other programs.

SOLUTION: TDCJ chose the winning solution of Datacard® ViaNet® identity information software, Datacard® Magna™ Class card printers with Advanced Imaging Technology™, and Datacard® Certified Supplies and cards for their program. The solution includes training, implementation, and customization services.

RESULTS: Datacard deployed ViaNet® identity information software, Magna™ Class card printers, supplies and cards to 25 central and instant issuance sites. Datacard will receive a price per card and price per mug shot to be paid monthly based upon a production report generated by ViaNet software and sent to Datacard. This is a four-year contract and has two one-year extension options.

DATACARD PROVIDES IDENTIFICATION SOLUTION FOR THE TEXAS DEPARTMENT OF CRIMINAL JUSTICE

The Texas Department of Criminal Justice (TDCJ) needed a software and printer solution for their identification program. The program consists of identification cards for employees and offenders, and black and white mug shots of offenders. The identification cards contain a digitally produced color photo, name, identification number, issue date and bar code. The card has magnetic stripe encoding that stores an identifier number and identifies offenders and employees to use the commissary, pharmacy and other programs.

HISTORY

Datacard has provided identification systems to TDCJ since 1996. In 2001, the program was re-bid and awarded to Datacard. Card durability and life cycle were enhanced with the use of a composite card and polyester overlay. The rebid program is four years with two one-year extensions possible.

CONTRIBUTING FACTORS

TDCJ chose the Datacard solution due to the solution's fast, easy access along with its increased speed to produce employee and offender identification records, mug shots and



cards. Web-based ViaNet software provides TDCJ with the functionality to store multiple images for each offender, resulting in the ability to capture and store multiple mug shots images for each offender. Images are available onscreen by performing a search within ViaNet software. The system generates a card production report making invoicing efficient and reliable.

Contributing factors also include the solution's capabilities geared toward efficiency and ease-of-use for system operators:

- Offender mug shots can be printed at local workstations before badges are created
- A minimum of thirty identification cards per hour are produced at both instant and central issuance sites
- Operates in both batch and single-issue mode
- Allows for image sourcing from TDCJ's mainframe, live capture and remote offline capture upload
- Reports usage and other statistical data on demand
- Accommodates storage of multiple images that will not overwrite existing images

DATACARD VIANET SOFTWARE AND MAGNA CLASS CARD PRINTER SOLUTION

The Datacard solution provides for a full suite of ViaNet identify information software housed on a separate intranet server that communicates with TDCJ's central mainframe database.

Twenty-two instant issuance sites, 14 capture sites and three central issuance sites will utilize ViaNet Personal Server software, Magna Class card printers and other assorted hardware and supplies such as cameras and magnetic stripe readers.

Data captured during the image capture and enrollment process is stored on TDCJ's mainframe database for central access by various TDCJ facilities. With ViaNet software, the department has a secure method for viewing offender data and images and sharing this information with other law enforcement agencies as required.

DATACARD GROUP AND DATACARD AUTHORIZED DEALERS PROVIDE A WINNING SERVICE SOLUTION

The winning team of Datacard Group and Datacard Authorized Dealers will provide onsite support and services for TDCJ.

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