

## DATACARD® MX SERIES CARD ISSUANCE SYSTEMS OPERATOR CERTIFICATION TRAINING

**Achieve maximum efficiency for your Datacard® MX Series card issuance systems through operator certification training.**

Whether you are experiencing frequent turnover of personnel or are reaching the peak capacity of your operation, having well trained and certified operators will lead to greater efficiency and less production errors in your card production operation. In addition, having trained and certified operators can lead to better employee morale and retention.

### Course Description:

This training course provides the fundamental skills necessary for the operation of the MX Series systems. The training is conducted at your site using your MX Series systems for hands-on training. Performance based operator certifications are conducted individually.

### Course Benefits:

- Operators will feel more confident and comfortable using the MX Series systems.
- Production capacity will increase as your operators know how to resolve minor issues such as clearance of card jams.
- System availability will increase as your operators are able to resolve more issues before asking for technical assistance.
- Employee morale and retention will increase as the operators feel you are making an investment in their career development.
- Less frustration will be felt by operators while operating the equipment.
- External errors will be minimized for customers since operators will better understand how to check their work for completion and avoid duplicate production.
- As operators better understand how the MX Series systems work, they assume a stronger ownership in the quality and productivity of their output.

<b>Course Identifier</b>	TE1111
<b>Intended Audience</b>	This training course is intended for operators and others responsible for the daily operation of the MX Series systems.
<b>Course Length</b>	This course length is 4 days. The first 3 days consist of training and on the fourth day individual operator certifications are conducted.
<b>Delivery Method</b>	Training is delivered in person at the customer site.
<b>Prerequisites</b>	Basic computer skills and one month of practical production experience is recommended.
<b>Class Size</b>	The maximum class size is 6 students.
<b>Course Lessons</b>	Lesson 1 – System Overview Lesson 2 – System Startup Maintenance Lesson 3 – System Supplies Lesson 4 – System Startup and Shutdown Lesson 5 – Loading and Deleting a Job Lesson 6 – Splitting a Job Lesson 7 – Holding Cards Lesson 8 – Processing a Job Lesson 9 – Remaking Cards Lesson 10 – Datacard® MXD™ card delivery system operation (if applicable) Lesson 11 – Datacard® MXi™ envelope insertion system operation (if applicable) <i>Plus, Individual Operator Certifications</i>

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